



Dear Guest,

Thank you for choosing The Atrium Resort as your vacation destination/accommodation provider in the Turks and Caicos Islands.

Please review this information package at your convenience.

We look forward to welcoming you and hope you have a wonderful stay!

Sincerely,

The Atrium Resort Team

The Atrium Resort

180 Governor's Road (Leeward)
Providenciales, Turks and Caicos Islands

Website: www.theatriumresorttci.com		Email: theatriumresort@hotmail.com	
Providenciales (649) 333-0101	Toll Free (888) 592-7885	Toronto (416) 619-9135	New York (718) 928-5543



<p>Car Rentals</p>	<p>Quality Car Rentals <i>Providing discounted/preferred rates to guests of The Atrium Resort.</i></p> <p>Tel: (649) 331-8068 or (649) 243-7009 or (649) 342-8068 or (649) 946-4510</p> <p>Email: inquiry@qualitycarrentalltd.com</p>
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<p>Directions from Providenciales International Airport to The Atrium Resort</p>	<ol style="list-style-type: none"> 1) Once you reach the exit from the airport, turn left and keep straight. 2) Turn left onto Leeward Highway at the Post Office roundabout (the white and red building). 3) Continue driving on Leeward Highway. 4) Turn left onto Allegro Way (roundabout by the Tropicana Plaza). 5) Turn right onto Grace Bay Road (roundabout by Seven Stars). 6) Continue driving on Grace Bay Road. 7) Go straight through the Leeward gates onto Governor's Road (continuation of Grace Bay Road) 8) Pass the first roundabout, then turn right into The Atrium Resort reception parking lot.
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Amenities	Description
Ayur Spa	Detox, destress and rejuvenate at Ayur Spa, your one and only exclusive Ayurvedic full-service onsite spa. For more information, please visit: http://ayurspatci.com/

Chef Turks and Caicos/Pasta Fresca TCI	Onsite commercial kitchen, offering private chef and catering services, including take-out and delivery right to your door. For more information, please visit: https://theatriumresorttci.com/2020/08/29/chef-turks-and-caicos-pasta-fresca-tci/
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Fitness Center	Never miss a workout! The fitness center is equipped with treadmills, bicycles, ellipticals/steppers, weights and other exercise equipment. Please note that you will need your room key in order to enter the fitness center. For photos of the fitness center, please visit: https://theatriumresorttci.com/amenities/fitness-center/
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<p>Front Desk/Concierge</p>	<p>The front desk team is available during the day to assist you with requests, including making restaurant reservations, booking excursions, car rentals/transportation and any other requests. There is also a public computer and printer, and local telephone available for guests to use at the front desk. Assistance can be provided in-person or via email at theatriumresort@hotmail.com</p>
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<p>Chef Turks and Caicos</p>	<p>Onsite convenience store, offering basic grocery essentials, wine, beer and spirits, variety of cold beverages, smoothies, fresh coffee and tea, chips, chocolate, candy, and other snacks, household supplies, personal and hygiene products, health and beauty products, beach and vacation supplies, and souvenirs.</p>
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<p>Leeward Beach (extension of Grace Bay beach)</p>	<p>Lounge, swim, suntan and relax at one of the top-rated beaches in the world! Leeward Beach is a 6-10 minute walk from the property. We set up loungers and mbrellas for our guests daily. Beach towels are also provided and conveniently located inside of the rooms. Atrium loungers are marked with stickers on each chair at the beach.</p>
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<p>Pool</p>	<p>The Atrium Resort features one of the largest outdoor heated pools in the Turks and Caicos Islands, including an extensive shallow end for small children. Loungers are located around the pool area. There are also two showers (one located on each end of the pool), as well as a separate hot tub.</p>
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<p>Security</p>	<p>Safety is a priority at the resort. The Atrium Resort is equipped with close circuit surveillance cameras throughout the property and a uniformed security guard on the premises. The Atrium Resort is also a gated property. In order to open the gates, guests must flash their room key in front of the key pad located in front of the gate.</p>
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<p>TV and Wi-Fi</p>	<p>For your convenience, there is complimentary Wi-Fi in every unit and in common areas of the property, including the pool and front desk. The TV programming includes an extensive line-up of TV channels. The full TV channel list can be viewed on Channel 62.</p>
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Resort Rules and Policies

Pool Area and Pool Bar	<ul style="list-style-type: none"> ● No life guard on duty, use at your own risk. ● Pool is for the exclusive use of registered guests and residents of The Atrium Resort. ● Children must be accompanied and supervised by an adult at all times. ● Pets are not permitted in the pool and pool area. ● Use of glass is not allowed in the pool area. Please use plastic or paper cups/bottles only. ● No diving or jumping. ● No running on the pool deck. ● No swimming in the fountain. ● No walking on the bar counter top. ● No parties in the pool, pool area, and pool bar. ● Please refrain from playing excessively loud music and disrupting the tranquility around the pool area. ● Rollerblading, skateboarding, scootering are not permitted in the pool area.
Waste Disposal	<ul style="list-style-type: none"> ● Please dispose of your waste in the designated areas only. In Building A, there are two garbage rooms on each floor. In Buildings P and R, the garbage room is located in the stairwells between each floor.

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<p>Fitness Center</p>	<ul style="list-style-type: none"> • The fitness center is for the exclusive use of registered guests and residents of The Atrium Resort only. Your room key is required in order to enter the fitness center. • Please ensure that equipment is not removed from the fitness center and returned to proper location after use. • Please observe and comply with all posted signs. • Please use disinfectant wipes to wipe down equipment after use. • Please follow equipment instructions in order to ensure safe and proper use. • Appropriate athletic attire, including shirts and athletic running shoes must be worn at all times (no wet swimming trunks, no bare feet, sandals, or flip flops). • No food or drink (with the exception of plastic water bottles) is allowed. • Children using the fitness center must be accompanied and supervised by an adult at all times.
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<p>Game Room</p>	<ul style="list-style-type: none"> • The Game Room is for the exclusive use of registered guests and residents of The Atrium Resort only. • Equipment must be returned to its proper location after use. • Appropriate attire, including shirts and athletic shoes must be worn at all times (no wet swimming trunks, no bare feet, sandals, or flip flops). • No food and drink is permitted. • Children must be accompanied and supervised by an adult at all times.
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Parking	<ul style="list-style-type: none"> • Guests can use one parking space in the underground garage or one parking space in the outdoor parking lot. Please note that underground parking spaces are designated by unit number. Please park your rental vehicle in the applicable parking spot. If you are not sure where to park or require assistance, please contact the front desk or security. • Guests must provide the front desk or security with their vehicle information at check-in. • All visitors must report to the front desk or security prior to entering the premises. • No vehicle should be parked on property if it is leaking fluids that will stain or cause damage to the parking surface.
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Hallways	<ul style="list-style-type: none"> • Personal items and trash must not be placed in the hallways. This includes strollers, bicycles, shoes, umbrellas, towels, etc.
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Patio/ balcony/ terrace	<ul style="list-style-type: none"> • No clothing or household articles may be hung over the balcony railings • No rugs may be beaten on balconies, and dust, rubbish or litter should not be swept or thrown from the balconies.
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If someone is believed to be in violation of any of the provisions of the Rules and Regulations, a written complaint must be submitted to Atrium Management via email to theatriumresort@hotmail.com.

Although there is a uniformed security guard on the premises as well as security cameras, Atrium Management and any related/associated entities are not responsible for lost, stolen, or damaged items or vehicles throughout The Atrium Resort property.

The Atrium Resort has a no pet policy and rental units are non-smoking. Should it be discovered that there is a pet in the unit or that one of the guests staying in the unit has smoked, your credit card will be charged an additional fee of \$350.00

By making a reservation and staying at The Atrium Resort, guests agree to adhere and comply with the property policies and rules set out in this package.

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